Research Administration Advisory Council (RAAC) Committee-at-Large

Tuesday, February 18, 2020, 3:00 – 4:30 pm G18 Wolverine Tower MINUTES

Attendees:

Chris Allan – ISR	Melissa Karby – Dentistry	Carolyn Pappas – ITS
Steve Beach - LSA	Karen Kirchner - Nursing	Craig Reynolds - ORSP
Beth Brant – Medical School	Heather Kraus – LSA	Jane Sierra – Medical School
Constance Colthorp – ORSP/Sponsored Programs	Patrick Lagua – Dentistry	Nicole Sleight - SSC
Lori Deromedi – UMOR	Mindy LaRocca - SPH	Danielle Smith - LSI
Kathy Devereux – UMOR	Charlie Mattison – ISR	Debbie Talley – Sponsored Programs
Chris DeVries - RAAC	Jan Mitchell – Pharmacy	Pat Turnbull – Dearborn
Stephanie Hensel – Education	David Mulder – ORSP/Sponsored Programs	Rick Wintergerst – Engineering
Teresa Herrick – SEAS	Becky O'Brien – Information	

1. **Introductions of Members and Guests** (*Craig Reynolds*)

2. **Presentation:** RAAC Metrics Subcommittee Update (*Chris Allan*) Attachment #1

Chris A. provided the RAAC Metrics update. Since the last update to the RAAC Committee-at-Large, we have added two new members to our roster – Stephanie Hensel from the School of Education and Rick Wintergerst from the College of Engineering.

<u>Current & Pending Support Web Application</u>

The working group that was created to help with the application provided good feedback in terms of keeping the project on-track. There was some confusion at the outset as the group focused heavily on the data and where it came from, rather than the utility of the application itself and the sponsor output formats. Many of the data questions raised by the group will be resolved with the creation of an API to pull the data.

The project is currently in a holding pattern as we await the final formats from NIH and NSF. Chris A. sent an update to the working group today letting them know about the status. However, the group will still have access to the application to continue testing and providing feedback. Chris A. is happy to provide access to anyone, but wants to remind everyone that the same data may be obtained using the BusinessObjects report that is available.

Tableau Visualization Catalog

Chris A. provided a few brief updates on the Tableau catalog of metrics visualizations. First, per a tip from the SSC in relation to the Management Reports, we have added a link to the Tableau User Guide in all of the visualizations.

We will soon be creating metrics visualizations related to the Deadline Policy. We will start by looking at the review type buckets and let folks dig into these metrics first before rolling out additional visualizations.

RAAC Metrics Charge and Related Activities

Chris A. reviewed the RAAC Metrics charge and how RAAC Metrics meets its goals related to communicating, advocating, and educating.

In terms of how we bring all of the goals together (center of the Venn diagram), we have been working with RAAC Training to create a catalog of all reports in BusinessObjects, Tableau, and to some extent, M-Reports that may be applicable to research administrators. As of today, we have a good plan that we worked to develop with RAAC Training. Our next step is to meet with Information Quest (IQ) to determine if we can leverage the Report Library in M-Reports.

On the educating aspect, RAAC Metrics has made the following additions to BusinessObjects reports, in an effort to help users understand the nature and function of the reports. Namely, we've applied global standards to reports in terms of introducing the report, indicating where the data is housed, and the purpose of the report. We've also added reports by Administrative Home, which may be more useful for RAs. We've also added a report related to the Deadline Policy.

RAAC Metrics has been working to communicate with various groups on campus, many at their request. We met with Dentistry, the Small Schools and Colleges Research Administrators Group (SSCRAG), and the School of Nursing, which included the Research Associate Dean. We will also be sending a RAPid communications with a formal announcement of the Tableau visualizations. We may also include a message about the updated BusinessObjects reports, if they are completed.

In the overlap between educating and advocating, we are still looking at how we can reasonably provide projections to units. We know that this is still a desire and our meeting with the SSCRAG confirmed this. We started looking at how we can accomplish this, but there is a fairly large obstacle. Since it is not possible to obtain data regarding which portion of an award belongs to which department (in the case of awards with multiple departments), this makes projections more difficult. We will continue to explore options and solutions.

As always, please reach out to RAAC Metrics if you would like to meet with us or your leadership, or if you have ideas about what we could work on that would be beneficial.

3. **ORSP Update** (*Craig Reynolds*)

Staff Updates

Yvonne Sturt will be leaving at the end of this month to join a private, home healthcare company. A posting to find a successor to Yvonne will be up soon. Terri Maxwell will be retiring in May 2020 and a posting to find a successor to her went up today. Sue Murphy, one of our support staff team members will be retiring in a few days. We welcomed a new PR, Hilary Bond, and she started yesterday. We have finished our Associate Director interviews and will be making an offer soon. Finally, we are interviewing for the Project Manager position to assist with International Engagement Security and Compliance. We are looking to get the selected candidate in place as soon as possible.

Delinquent NSF Reports

If you recall, we mentioned that Rebecca Cunningham received an email from NSF with a list of outstanding progress reports. She also received a follow-up email with additional outstanding reports. However, between the first and second emails, we reduced the number of outstanding reports by 50%. The only remaining problem is that about 50% of the remaining reports belong to the same PIs as those in the first report.

Deadline Policy

Since we implemented on January 6, 2020, we've had one proposal that did not get submitted. It arrived at ORSP at 4:53 pm on the due date. We also had a proposal that was submitted through another institution rather than U-M, due to the policy. A reminder that if the project team will be submitting the proposal, make sure to run the activity as soon as possible to avoid having the proposal go into the state of "Deadline Missed."

Karen brought up a glitch with a proposal that had an incorrect time stamp on it. Carolyn mentioned that this was an inadvertent mistake on the part of ITS when they were trying to help Nursing resolve a problem manually. This issue has since been corrected.

Jane mentioned that the SF424 forms were down and unavailable over the weekend. In such a situation, is there any consideration for system issues. Carolyn clarified that the forms were down due to an issue that occurred when ITS rebooted the system. ITS was made aware of this and corrected the problem first thing on Monday. Craig responded that having a Help Desk ticket documenting the issue would be sufficient for him to allow a reprieve for the project team.

Becky had an issue with a proposal in FastLane. ORSP was granted full edit and submission rights but the support staff member in charge of the proposal was unable to see it in FastLane. It was subsequently sent back to the project team. The suggestion from ORSP was that project teams can always call to confirm that ORSP has access to submit the proposal. However, in this situation there was nothing the project team could do except reverse then resubmit the proposal in order for ORSP to have access. Craig responded that contacting ORSP is always advised, and to the extent project teams can document the issues, this will help with ORSP allowing some leeway in terms of the deadline.

NSF and SciENcv

Craig let the group know that there is a webinar available featuring Jean Feldman from NSF. Teresa commented that the webinar mentioned the fact that the Current and Pending Support templates will be available soon, but that they are not available yet.

<u>International Research</u>

A reminder that there are two more Town Halls related to International Research / Foreign Engagements this week – one at the Medical School; the other at the School of Dentistry.

ORSP has revised the JIT request and RPPR documents that are sent to project teams, to include language related to foreign components. We will also be updating the PACR form with the next system update, to include an item related to foreign components.

Craig will be at COGR next week, and there will be an opportunity to ask questions of the NIH and NSF Policy Office representatives. Criag will be asking them to clarify what does <u>not</u> constitute "other support," given that their respective definitions are vague and could logically include nearly everything related to a faculty member's research. Karen mentioned that there is some confusion on the part of the project teams in terms of what needs to be disclosed on the Other Support forms versus what needs to be disclosed in M-Inform. Danielle added that she has been

provided conflicting information from sponsor Program Officers. Craig asked that in these situations, project teams inform the Program Officer that they are following their institution's guidance. If there are further questions, you may direct the Program Officer to contact Craig directly.

Jan asked about faculty who are supported by NIH-like groups in foreign countries (e.g., Canada). In these cases, should that support be disclosed in M-Inform. Lori responded that yes, this is very likely. Craig added that he will confirm and get back to Jan.

Craig let the group know that the PI Sign activity in the PAF will be redesigned. It will likely require that all investigators (not just the PI) sign the attestation. Additionally, it is likely that it will soon be required that all federal funding be disclosed in M-Inform. More information will be forthcoming.

4. **ITS Update** (*Carolyn Pappas*)

Attachment #2

Carolyn let the group know about the following upcoming system updates:

- eRPM March 9, 2020
- SF424 (Grants.gov) March 21, 2020
- SF424 (Grants.gov) May 2020 (exact date TBD)

eRPM March Update

- Deadline Policy Related
 - In the Reviewer Inbox, Approved tab, there will be a separate lister for proposals in the state of "Awaiting Final Proposal." The PAF ID, Name, Date Modified, State ("Awaiting Final Proposal"), PI, Dept, Sponsor Name, Submission Deadline, Target Date, and PR will be shown.
 - The Update Submission Deadline activity now includes a "No Submission Deadline" checkbox, and the "Update Submission Deadline" field will only accept dates that are today or later.
 - There is a new message in the "Awaiting Final Proposal" state which directs the user to contact the school/college/institute-level office if changes to the PAF are needed at this stage.
- Award Enhancements
 - Hold emails now contain the Hold Comments related to the hold. Compliance holds also contain an explanation about the hold and links to the Compliance Offices.
 - There are three new workspace messages for awards and modifications:
 - Agreement Acceptance Request in Progress
 - One or more of the sponsors is on the Restricted Party list
 - Multiple Principal Investigators
 - Added a new Type to the Post Award Change Request for Foreign Component
 - Added Project Period Start and End Dates and NCE Processed flag to the "\$\$\$" tab.

SF424 March 2020 Release

This release will include support for the new FORMS-F set, whose release is forthcoming. There will also be other bug fixes and small enhancements. This includes a fix to erroneous fringe benefit validation and a new warning on Validate Activity to indicate the FOA closing date has passed.

SF424 May 2020 Release

This release will include implementing an updated set of SF424 forms with a new standard for Country and State Codes. The vendor will also be providing the first of two forms updates with this release.

5. **Sponsored Programs Update** (*Debbie Talley*)

Debbie thanked everyone and their respective teams for helping Sponsored Programs get 95% of the 2,300 reports submitted before the end of 2019.

The single audit was submitted the first week of February 2020. There were no findings.

So far, we have not seen any negative impacts related to the updated Uniform Guidance (UG), but we will get more information about this at COGR.

In January, we had five new staff members join Sponsored Programs – 3 accountants and 2 interns. We also have a student temp helping the Navigate team. He will be working on developing the RA Competencies model web page and the faculty portal.

6. **Matters Arising** (*Craig Reynolds*)

Craig let everyone know that Cathy Liebowitz from ISR will be taking over the RAAC Communications Chair role, as Becky O'Brien's term has ended. Thanks very much to Becky for her service!

7. **Closing and Future Meetings** (*Craig Reynolds*)

RAAC Committee-At-Large Meeting Dates

- Tuesday, March 17, 2020, 3:00 4:30 pm, B5570/B5580 Blau Building (Ross School of Business) (*Melissa Karby*, RAAC Process Subcommittee)
- Tuesday, April 21, 2020, 3:00 4:30 pm, 2001 LSA Building (*Judy Carrillo*, RAAC Training Subcommittee)
- Tuesday, May 19, 2020, 3:00 4:30 pm, Location TBD (*Cathy Liebowitz*, RAAC Communications Subcommittee)

Executive Committee Meetings

Wolverine Tower, Conference Room 1025 (unless noted)

- Tuesday, March 10, 2020
- Tuesday, April 14, 2020
- Tuesday, May 12, 2020





Today's agenda

- RAAC Metrics members
- Current & Pending Support web application
- Tableau visualization content
- Update on some of our objectives and activities
- Questions/discussion



RAAC Metrics membership

- Chris Allan, chair (ISR) Vasu Ramani (ITS)
- Steve Beach (LSA)
- John Cristiano (Dearborn)
- Chris DeVries (RAAC)
- Laura Dickey (ORSP)
- *Stephanie Hensel (School of Education)
- Jennifer Huntington (School of Business)
- Adam Mall (Sponsored Programs)

- Mike Randolph (ITS)
- Kristen Rea (LSA)
- Rachael Ristau (Engineering)
- Susan Sica (Medical) School)
- Amy Webb (ORSP)
- Beth Wenner (ORSP)
- *Rick Wintergerst (Engineering)

*new member since last update



Current & Pending Support web app

- Campus working group provided good feedback to start in good direction
- Status: in holding pattern as we await changes from NIH/NSF

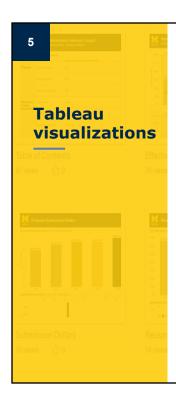
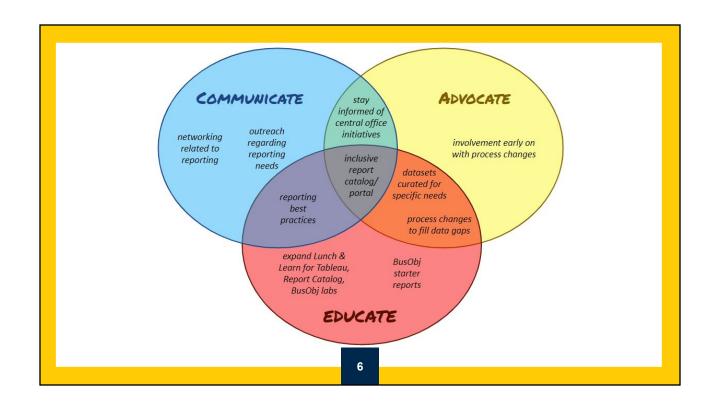


Tableau visualization catalog

- Added Tableau User Guide to existing reports
- In-progress Deadline Policy metrics
- Coming soon Budget Period Funding





Bringing it all together



- "We just want data and don't care where it is."
- Collaboration with RAAC Training
- Status: meeting with ITS Information Quest about possibility of using existing Report Catalog in M-Reports



Educating

expand Lunch & Learn for Tableau, Report Catalog, BusObj labs

BusObj starter reports

EDUCATE

- Review of current BusinessObjects offerings
 - o Folder structure in BusinessObjects
 - Apply additional standards to reports
 - o Add reports by Admin Home
 - o Add Deadline Policy report



Communicating

networking related to reporting reporting needs

- On-campus meetings (Dentistry, SSCRAG, Nursing)
- Spreading the word (finally) with a formal announcement of the Tableau visualization catalog (e.g. via RAPid alert) - would this be useful?



Educating and Advocating

- Projections...
 - Still a desire from campus units
 - Began looking at "how", which leads to the struggle of identifying how much of a proposal/award belongs to a unit

datasets
curated for
specific needs

process changes
to fill data gaps



Feel free to contact any of the RAAC Metrics members or send an email to RAAC.Metrics@umich.edu.

Credits: presentation is modification of "Emilia" template from SlidesCarnival.com

ITS Update

RAAC Committee-at-Large

Carolyn Pappas - ITS Research Administration Systems February 18, 2020



Upcoming System Updates



- eRPM March 9, 2020
- SF424 (Grants.gov) March 21st
- SF424 (Grants.gov) May exact date TBD

eRPM March Update

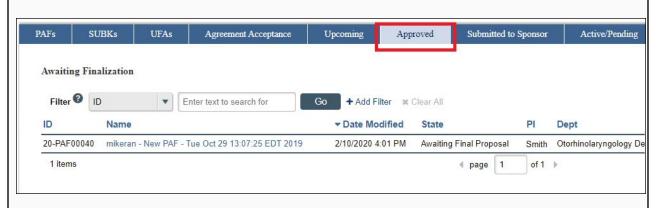


- Deadline Policy Related
 - Added the "Awaiting Final Proposal" state to Reviewers Inbox
 - Update Submission Deadline Date and Activity
 - New workspace message in "Awaiting Final Proposal"
- Award Enhancements Quick Wins
 - Update Hold and Compliance Hold email text
 - Three New Award and Mod Workspace Messages
 - Award Change Request (ACR): New Foreign Component as a Post-Award Change Type
 - Can't create a Hardship on a PAF if Award has been created
 - Added project period start and end date and NCE indicator to \$\$\$ tab
- Export Controls Technology Control Plans (TCPs)
 - Update to Security Measures Page & Other minor help updates

Deadline Policy: Awaiting Finalization



- Reviewer Inbox, Approved Tab Awaiting Finalization lister
 - lists ID, Name, Date Modified, State (Awaiting Final Proposal), PI, Dept,
 Sponsor Name, Submission Deadline, Target Date, PR



Deadline Policy: Submission Deadline



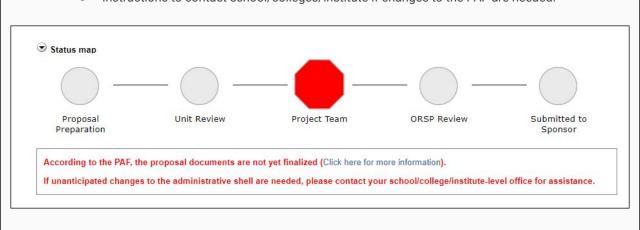
- Earliest
 Update
 Submission
 Deadline date
 is today
- Added checkbox for No Sponsor Deadline to the activity

Review deadlines.	fline. Updating the submission deadline will also update the ORSP Full and Lin
Enter the updated submission deadline and cor Click OK to update the deadline. Click CANCE	
Submission Deadline:	
Updated Submission Deadline:	\longrightarrow = or > Today
or No Sponsor Deadline:	
* Comments:	

Deadline Policy: New Workspace Message



- New PAF Workspace Message in "Awaiting Final Proposal" State
 - o Instructions to contact school/colleges/institute if changes to the PAF are needed.



Award Enhancements: Hold Email Updates



- **Hold** emails
 - added Hold Comments and Job Aid link
 - example email

From: seresearch@umich.edu
Date: Thu, Feb 13, 2020 at 3:33 PM
Subject: Funding ON HOLD Pending PI/Project Team Action: AWD011331 (Principal) on may be required. Please do not reply to this message. The Award referenced below was placed on hold by your ORSP Project Representative. Please review this Award's reason(s) for hold below and note that funding will not be released until the issue(s) have been resolved. Job Aid: Compliance Status and Holds **Hold Comments:** Please complete the relevant PEERRS modules Program for Education and Evaluation in Responsible Research and Scholarship

- **Compliance Hold** emails
 - added explanation, links to Contacts, and Job Aid
 - example email

Job Aid: Compliance Status and Holds

From: <eresearch@umich.edu>
Date: Wed, Feb 12, 2020 at 12:01 PM Subject: Action May Be Required: Award moved to Compliance Hold AWD011167 To: <eresearchpm-test@umich.edu> Action may be required. Please do not reply to this message A Compliance Hold has been placed on the Award referenced below due to one or more outstanding regulatory requirements. Funding will not be released until the compliance items indicated in the Award have been satisfied. Click the AWD link below and review the Compliance Status box to see the reason for the Compliance Hold. Contact the appropriate regulatory office if you have questions. ORSP cannot release Compliance Holds Regulatory Office Contacts (e.g., COI, IRB) EHS Contacts (e.g., RPC/Radiation Safety)

Award Enhancements - Quick Wins



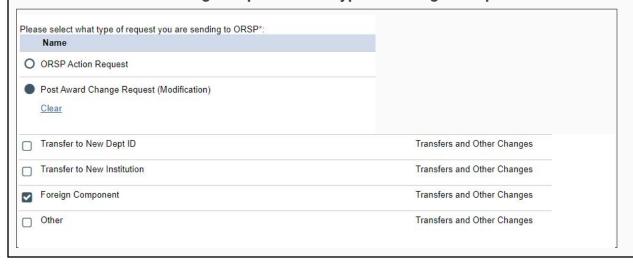
- Three New Workspace Messages for Awards & Mods
 - Agreement Acceptance Request in Progress see link on AWD Terms tab.
 - Check the state of the AAR to see if you have an action item.
 - One or more of the sponsors is on the Restricted Party list.
 - Project Team should expect to hear from a PR. If not, reach out to PR to see if any action is to be taken.
 - Multiple Principal Investigators
 - NIH defined term. (Not regarding projects with PIs and Co-PIs)



Award Enhancements - Quick Wins



Post Award Change Request - New Type for Foreign Component



Award Enhancements - Quick Wins



- Award \$\$\$ Tab
 - includes Award Project Period Start and End Dates and NCE Processed flag



SF424 - March Release



- Support For NIH's FORMS-F
 - o https://grants.nih.gov/grants/guide/notice-files/NOT-OD-20-026.html
 - https://grants.nih.gov/grants/electronicreceipt/files/high-level-form-change-sum mary-FORMS-F.pdf
- Other Bug Fixes and small enhancements
 - Resolved an issue on the SF424 R&R Detailed Budget with erroneous Fringe Benefit validations. An error in one budget period was triggering an error on all multiple budget periods.
 - New warning on Validate Activity to indicate the FOA closing date has passed.
 Will not prevent activity from executing.

SF424 - May Release



- Updated Set of SF424 Forms with new standard for Country & State Codes
 - Will be used by Grants.gov starting on May 15th
 - Affects about 31 Grants.gov Forms
- Vendor will provide forms updates in two batches. Most common forms will be completed by May.
 - Second batch of forms are less common and will be updated in Fall of 2020.